



2395 Little Egypt Road  
Harrisonville, PA 17228  
717-987-0099

**\*Required Information** - Incomplete claim forms will be returned to the originator requesting additional information  
**Submit claims by fax 717-987-0055 or email sales@legacystoves.com**

*Dealer/Distributor Number	Email Address	
*Dealer/Distributor Name	Reference Number	
*Contact Name	Previous HHT Claim#	
<input type="checkbox"/> <b>Service was provided at customer location</b>		<input type="checkbox"/> <b>Damaged Part** /Accessory/Missing Part</b>
*Serial Number	*Owner's Name	*Sales Order/ Purchase #
*Model Number/SKU	*Address	*Part #
Date Code (HTL only)	*City	* Date Code (HTL only)
*Service Date	*State, Zip Code	Date code (fronts HTL & HNG) required
Service Dealer	*Phone Number	Serial Number
Dealer Contact	*Purchase/Install/Occupancy Date	*Model Number/SKU
<input type="checkbox"/> <b>Freight Damage**</b>	*Serial Number	*Model Number/SKU

\*\*For LTL freight claims please also send Bill of Lading, packing slip, complete Invoice and pictures to jason@woodgun.com or fax to 717-987-0055  
reference serial and model number

*Description of Problem, Corrective Action Taken & Parts Used:	*Parts Used/Parts Needed

Corrective Action Performed by:

☐ Dealer

☐ Consumer

Choose One



<input type="checkbox"/> *Request for Parts Credit (RMA may be issued)	<input type="checkbox"/> Request NO-Charge Parts to replenish stock (non-RMA parts only) or replace damaged or missing parts	<input type="checkbox"/> Parts Credit already issued or not parts used
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Dealers who purchase from Distributors - send to Distributor for approval. Distributor must approve and forward claim form & Dealer's invoice from Distributor

Replacement parts order request on this form are treated as a replenishment of your parts stock and order entry may be delayed.

RMA parts: Please refer to Parts Return Master List for parts required to be returned for analysis and root cause, or to ensure corrective action taken.

Please refer to warranty and freight policies for complete guidelines.

\$55 labor allowance for Service Call Claims

**Email claims to sales@legacystoves.com or Fax 717-987-0055**